



Chat LogiShift: better communications, better operations

Chat LogiShift

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A solution built on real-world experience

Today, many railway companies rely on phone calls or uncoordinated and unofficial digital channels to manage urgent communications. Unfortunately, this leads to:

- Partial or missing traceability
- Unfulfilled verbal agreements
- Data security risks

All the Benefits of the Chat

To address these needs, we have developed a new chat integrated into LogiShift, designed to simplify and secure communication between the control room and field staff.

Data security and productivity

Thanks to traceability of communications

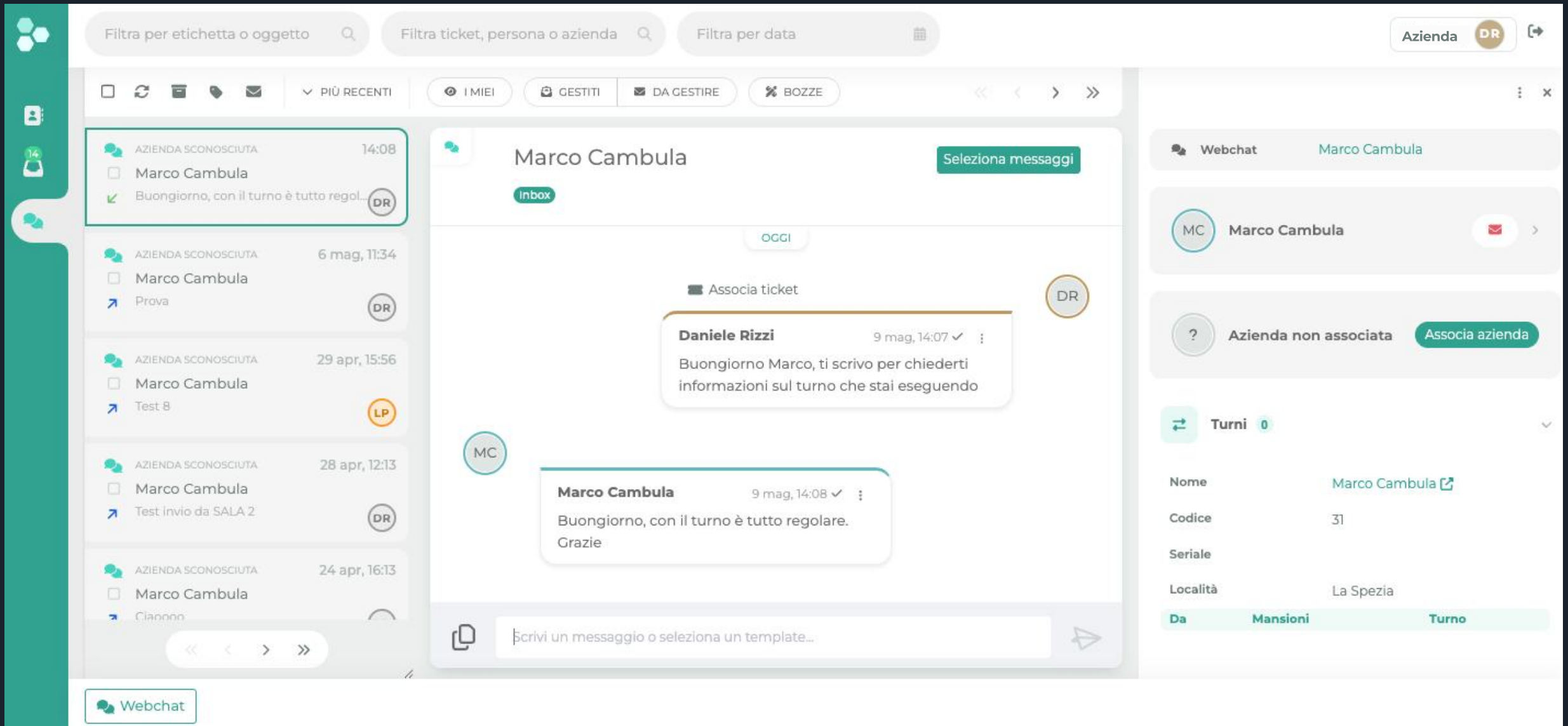
Management of urgencies

With real-time messages and notifications

Unified and official platform

The chat shows info on shifts and operations

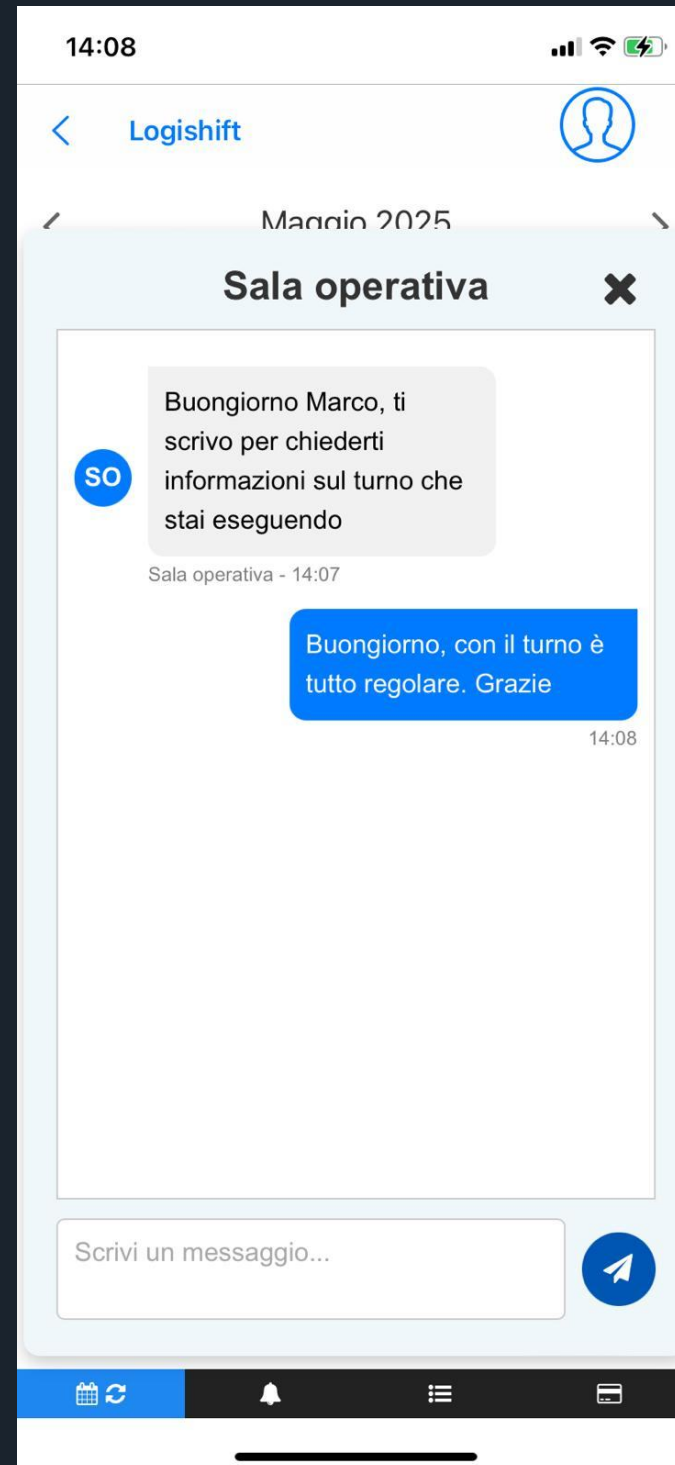
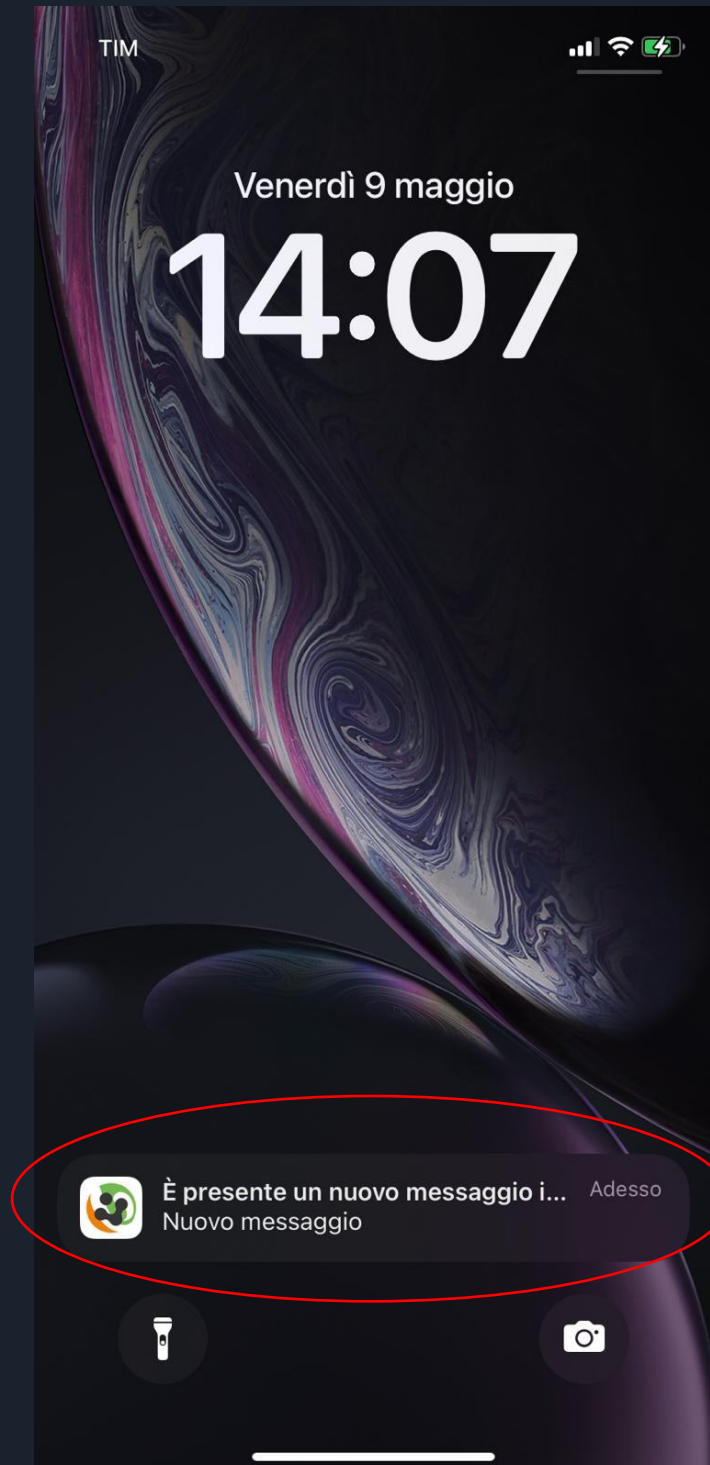
Control Room View



The screenshot displays the 'Control Room View' of the LogiShift Chat system. The interface is divided into several sections:

- Top Bar:** Contains three search filters: 'Filtra per etichetta o oggetto', 'Filtra ticket, persona o azienda', and 'Filtra per data'. On the right, there is a dropdown for 'Azienda' with a 'DR' icon.
- Left Sidebar:** A vertical teal bar with icons for home, profile, and chat. Below these is a list of recent chat messages with details like 'AZIENDA SCONOSCIUTA', contact names, and timestamps.
- Main Chat Area:** The central pane shows a conversation with 'Marco Cambula'. It includes an 'Inbox' label, a 'Seleziona messaggi' button, and a list of messages. One message from 'Daniele Rizzi' asks for shift information. Another from 'Marco Cambula' responds with 'Buongiorno, con il turno è tutto regolare. Grazie'. A 'Webchat' button is at the bottom left of this pane.
- Right Panel:** A sidebar on the right shows a 'Webchat' section for 'Marco Cambula'. Below it, there's a section for 'Turni' (Shifts) with a table listing details for 'Marco Cambula'.

Nome	Codice	Seriale	Località
Marco Cambula	31		La Spezia



Employee View

SoftRail ongoing innovation

The chat developed in partnership with Leanbit reflects our concrete commitment to innovation, in full compliance with regulations.

Our continuous dialogue with the market allows us to develop solutions driven by real needs, aimed at improving operational efficiency.

Contacts

Binary System S.r.l.
Via Orsi 44, 29122 Piacenza (PC)
+39 0523 695132
sales@binarysystem.eu
